



JUSTICE IN AGING  
FIGHTING SENIOR POVERTY THROUGH LAW

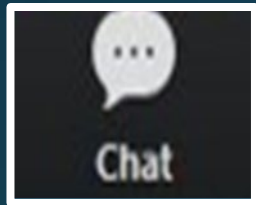
NHCOA  
NATIONAL HISPANIC COUNCIL ON AGING

NICOA  
National Indian Council on Aging, Inc.

**Getting the Vaccine to the communities that need it most**

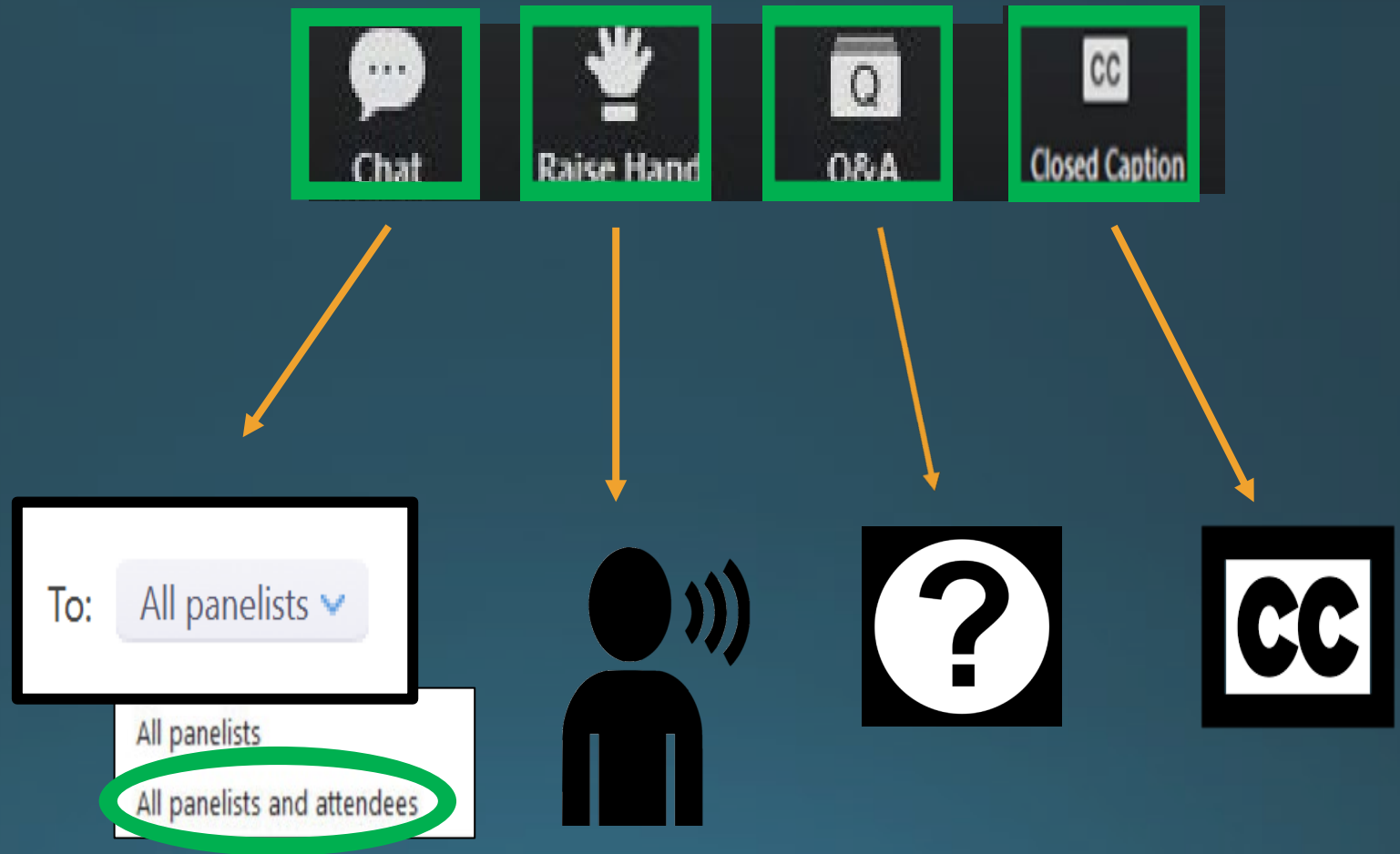
If you lose connectivity during the session, simply **re-click your join link to re-access the webinar**.

If you experience technical difficulties, **send a note using the chat box** on your bottom menu bar. We'll assist you from there.



Enjoy the session!

# Technical Notes and Support





JUSTICE IN AGING  
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National Indian Council on Aging, Inc.

# WELCOME AND INTRODUCTION

Lauren Pongan, National Director  
Diverse Elders Coalition



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NATIONAL HISPANIC COUNCIL ON AGING

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National Indian Council on Aging, Inc.

# WELCOME REMARKS

Yanira Cruz, President and CEO  
National Hispanic Council of Aging (NHCOA)

## **What brought you to this webinar?**

- a. I'm a caregiver who wants to learn more about vaccine access
- b. I'm an older adult who wants to learn more about vaccine access
- c. I'm here to learn more about resources for vaccine access for my community
- d. I just want to learn more about vaccine access
- e. I'm looking to learn more about diverse communities and vaccines



# National Indian Council on Aging

# Sarah Piersol

Fargo, ND



## Education

Biology and English Writing, Concordia College: Exercise Science and Theatre (Dance) Study, Moorhead State University: MBA, University of Phoenix

## Certifications and Training

1999 (ongoing) YMCA Group Fitness Instructor, 2000 Exercise Conference of America (ECA) Training, 2002 Bikram 900 hr, 2003 ACE Certification, 2003 American Red Cross Certification Water Safety Instructor, 2005 Alternative Health Supplement Basics, Swanson Health, 2007 Phlebotomy, GCP, and CLIA Waive, 2009 Open Door Yoga Certification, 2010 IFA Instructor Certification, 2010 YQPA, Youth Quality Programming Assessment and Nurtured Heart Training, 2011 Pranashama Yoga Institute 300 hr Certification, 2011 IMIC Instructor Certification, 2012 Suicide Prevention and Crisis Intervention, 2012 NETA Cycling Instructor, 2013 Zumba Basics Certification, 2015 Keiser Cycling Certification, 2015 First Aid/CPR Certification (Renewal), 2016 NACF Personal Training Certification, Float/Boga 2018, Holistic Nutritionist 2020, Microbiology 2020,



# Introduction to NICOA

The National Indian Council on Aging non-profit organization began in 1976 by members of the National Tribal Chairman's Association.



# NICOA Mission

The mission of NICOA is to advocate for improved comprehensive health, social services, and economic well-being for American Indian and Alaska Native Elders.

A decorative vertical panel on the left side of the slide. It features a symmetrical, geometric design with a central light blue band. Within this band are dark blue diamond and triangle shapes. Above and below this band are horizontal stripes of dark green, gold, and red, all framed by dark blue triangular shapes at the top and bottom.

## NICOA & SCSEP

- NICOA is one of the national grantees federally funded by the Department of Labor to administer funds and Set-Aside services to American Indian & Alaskan Native elders.

# Goal of SCSEP

- Provide services to local non-profit organizations
- Train for a new career
- Overcome stereotypes of older individuals
- Enhance their abilities, skills, and aptitudes
- Improve their lifestyle by gaining greater income and benefits
- Overcome their barriers
- **FIND EMPLOYMENT!!!**

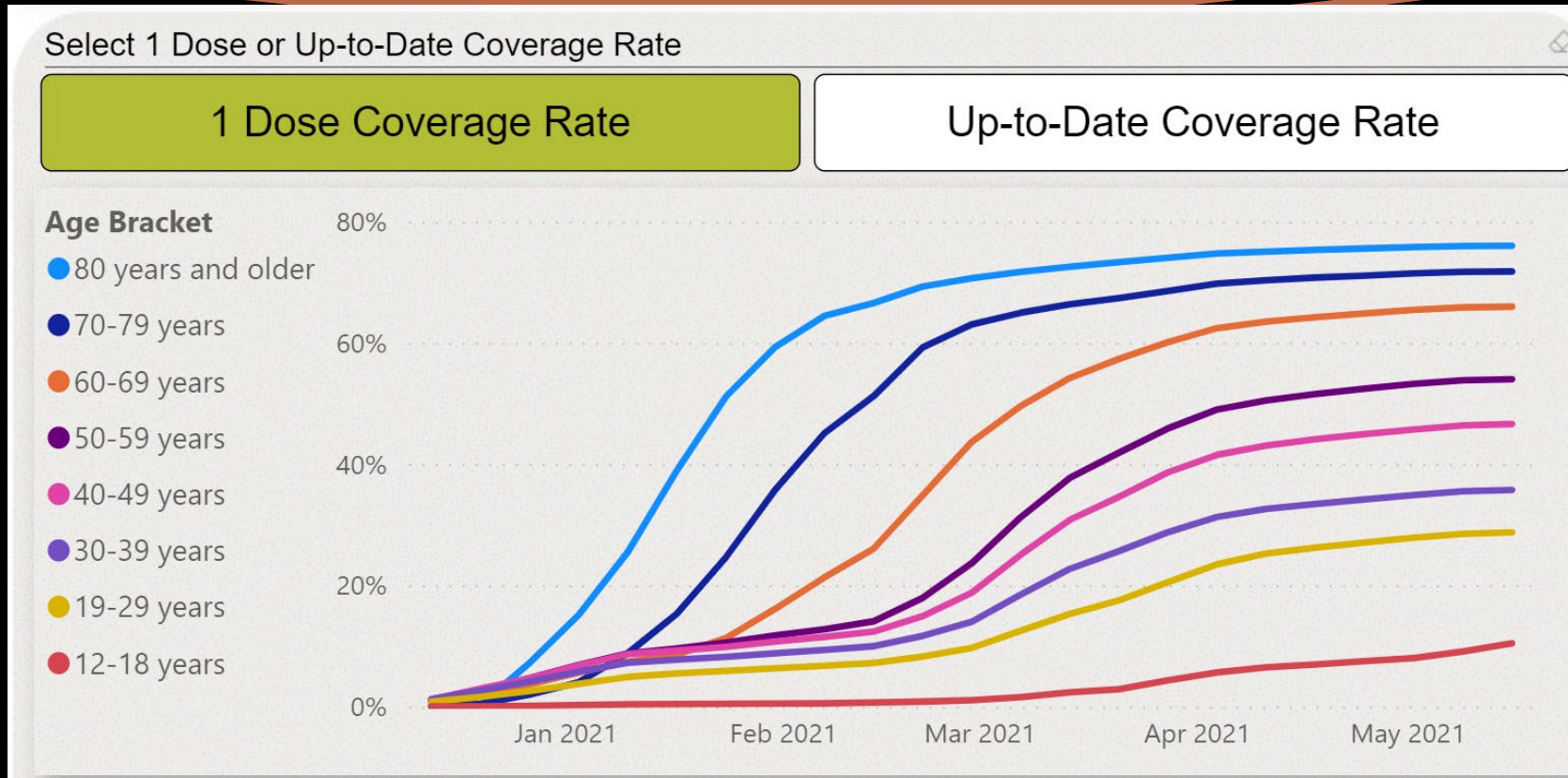




# Getting the Vaccine to Communities that need it most Part 2

# Vaccine Statistics in North Dakota

<https://www.health.nd.gov/covid19vaccine/dashboard>

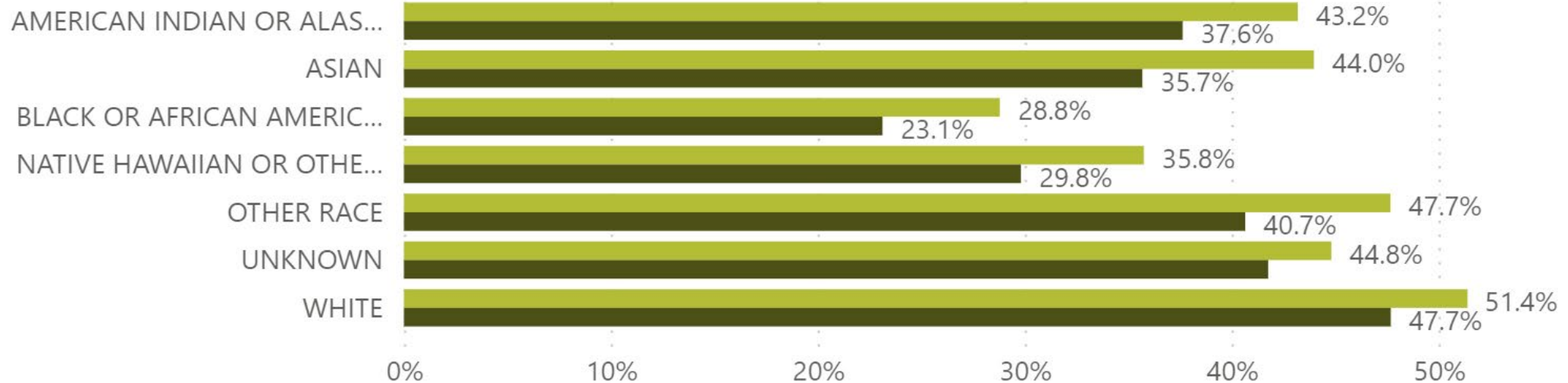


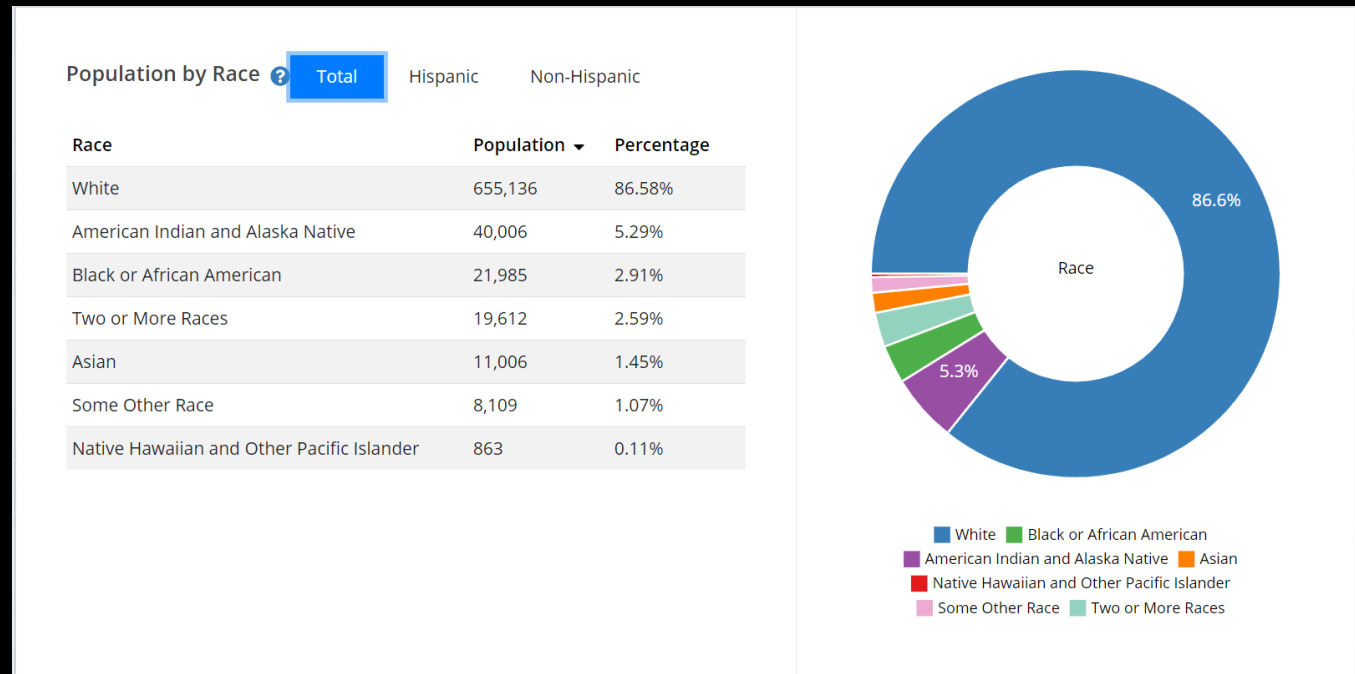
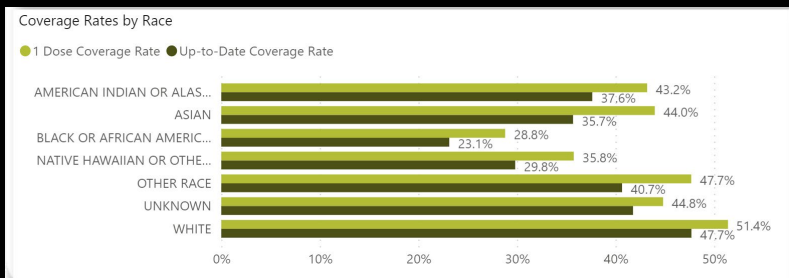
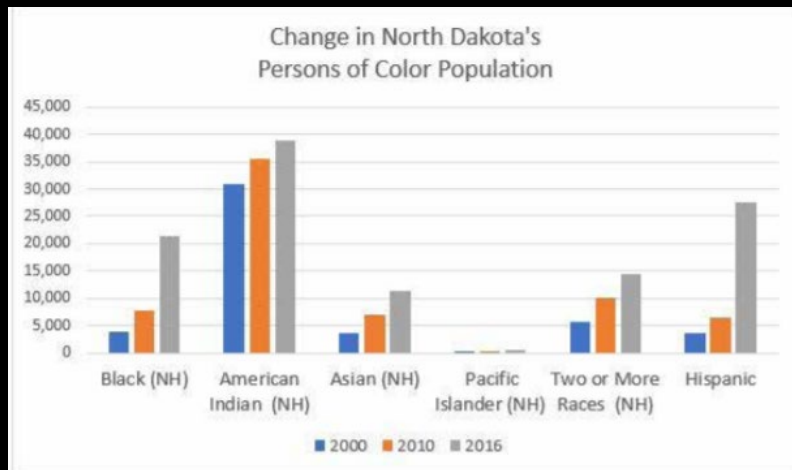
# Vaccine Statistics in North Dakota

<https://www.health.nd.gov/covid19vaccine/dashboard>

Coverage Rates by Race

● 1 Dose Coverage Rate ● Up-to-Date Coverage Rate



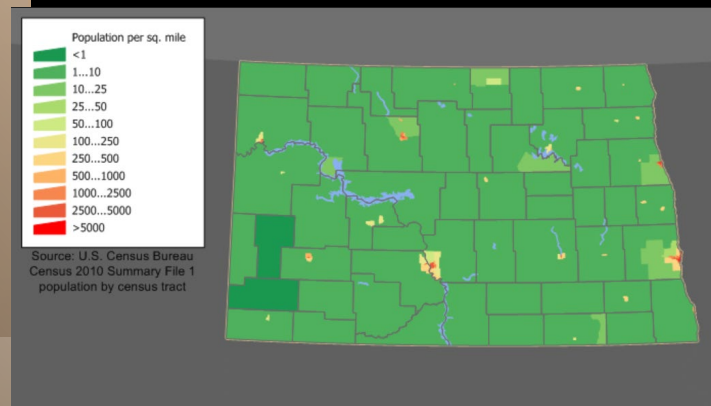


# Vaccine Statistics in North Dakota

- <https://www.health.nd.gov/covid19vaccine/dashboard>
- <https://www.commerce.nd.gov/uploads/26/CensusNewsletterAug2017.pdf>

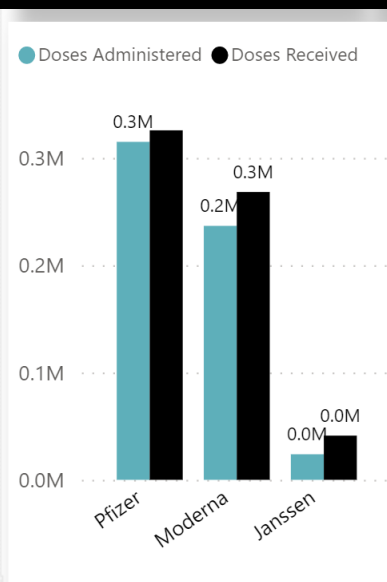
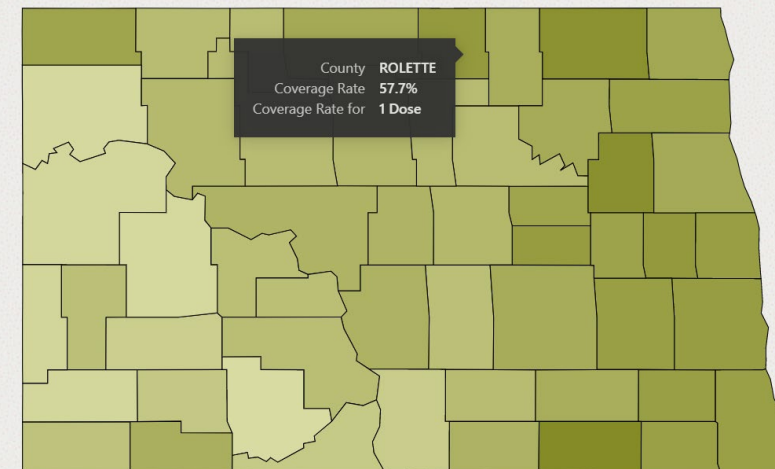
<https://www.health.nd.gov/covid19vaccine/dashboard>

# Vaccine Statistics in North Dakota

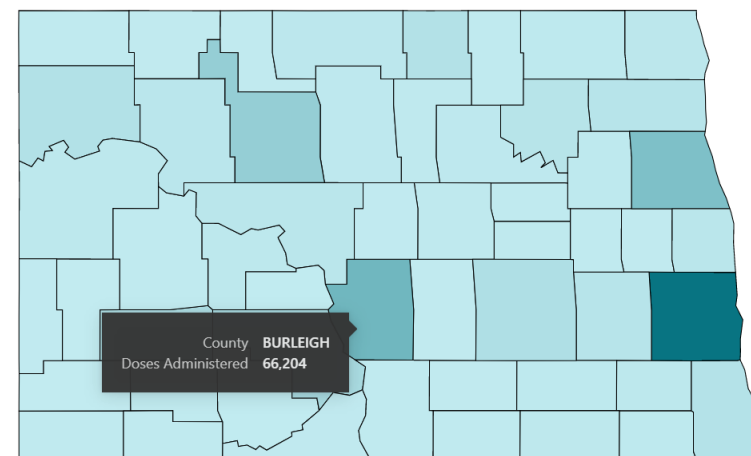


Population Density


Hover over county to view COVID-19 Vaccine 1 Dose Coverage Rate




Hover over county to view Total COVID-19 Vaccine Doses Administere<sup>2</sup>





**Vaccines.gov**

HomeFind Vaccines

[Español](#)

### Find COVID-19 Vaccines Near You

Powered by **VaccineFinder**

**Show COVID-19 Vaccines**

☒ Moderna (age 18+)  
☒ Pfizer-BioNTech (age 12+)  
☒ Johnson & Johnson/Janssen (age 18+)

5-digit Zip Code

Search Radius

[Search for Vaccines](#)



# How do we serve those who need it most?

- Community Partnerships
- Balancing Media – Behind the Scenes Operations
  - Creative Strategies
- Motivating Good Neighbors
  - Managing Burnout



- Identify organization or personal strengths
  - Delegate tasks according to strengths
    - BE OPEN to creative options
- Recognize Organization/Personal Boundaries
- Public Communication Would another organization provide a platform more approachable to diverse populations?



**Balancing Media and Behind the Scenes Operations**

# Vaccine Distribution Partnerships

## Advocates How to Inform

## Social Workers

Valley  
Senior Services  
*helping seniors maintain independence since 1971*

## Care Kits



## Local Radio Stations

SANFORD  
HEALTH

## Health Care Providers

## Family members

## Hotlines



Essentia Health  
Here with you

# CARE COORDINATORS

By dialing 1-800-232-0233 from any phone, people in search of a vaccine can opt to talk to a call center representative who can provide information about locations that offer the shots. Assistance is provided in English, Spanish and many additional languages. In addition, there's a TTY line for callers who are hearing impaired.

## Tribal and Community Leaders

[Essentialhealth.org](https://www.essentialhealth.org), [Sanfordhealth.org](https://www.sanfordhealth.org), [Famhealthcare.org](https://www.famhealthcare.org)

[Kfgo.com](https://www.kfgo.com), [Valleyseniorservices.org](https://www.valleyseniorservices.org)

<https://www.npr.org/2021/05/09/994885742/to-bridge-the-digital-divide-biden-administration-launches-vaccine-hotline>



Fargo Cass Public Health  
January 20 · 🌐

Attention: #FCPH has begun contacting Cass County residents in the Phase 1B, age 75+ priority group regarding COVID-19 vaccination opportunities. Residents in Phase 1B priority groups who would like to receive information to complete the 'COVID-19 Vaccine Phase 1B Resident Contact Form', found here: [www.FargoCassPublicHealth.com/covidvaccine](http://www.FargoCassPublicHealth.com/covidvaccine)  
Residents are also encouraged to watch for communication from the healthcare providers, and to visit provider website for the most up-to-date information.

Vaccine Clinics (None)

Published: Apr. 5, 2021 at 7:08 PM CDT



FARGO, N.D. (Valley News Live) - There are several more options to receive a COVID-19 vaccine in Fargo this week. The vaccines will be given at the former Gordman's site, with options ranging from 7:30 A.M. - 7 P.M. Tuesday 4/6, 1 P.M. - 7 P.M. Wednesday 4/7 and 7:30 A.M. - 7 P.M. Thursday 4/8.

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# MEDIA EVERYWHERE

## COVID-19 VACCINATION PLAN SPIRIT LAKE NATION



- ESSENTIAL HEALTH WORKERS
- ELDERLY & VULNERABLE MEMBERS
- NO ONE UNDER AGE 16
- TRIBE IMMUNIZATION TEAM
- PLANS TO EXPAND IF NEEDED

## COVID-19 Vaccine Clinics

Must be at least 18 years of age to receive these vaccines.

### Mondays, Wednesdays, and Fridays

8:30 AM - 12:00 PM  
White Earth Tribal Health Building  
26246 Crane Road, White Earth, MN 56591  
Appointments encouraged, call Vaccine Line below.




**WAIT TO BE VACCINATED**  
if you are feeling sick, are in quarantine/isolation, received treatment for COVID in last 90 days, or received another vaccine in the last 14 days.

**CALL THE VACCINE LINE TODAY FOR MORE INFORMATION  
OR TO SCHEDULE AN APPOINTMENT**

**1 (833) 989-2873 OPTION 5**



# Online Media Videos

 Lakes Regional Healthcare  
March 19 · 🌐

Here's another COVID-19 update from Dr. Borus of Lakes Regional Family Medicine and Dickinson County Board of Health. In this video, he provides information about current cases, the COVID-19 UK variant, and the vaccine.

[https://www.youtube.com/watch?v=il2iFOX-\\_SA](https://www.youtube.com/watch?v=il2iFOX-_SA)

 NDSU

How were COVID 19 vaccines developed so quickly?

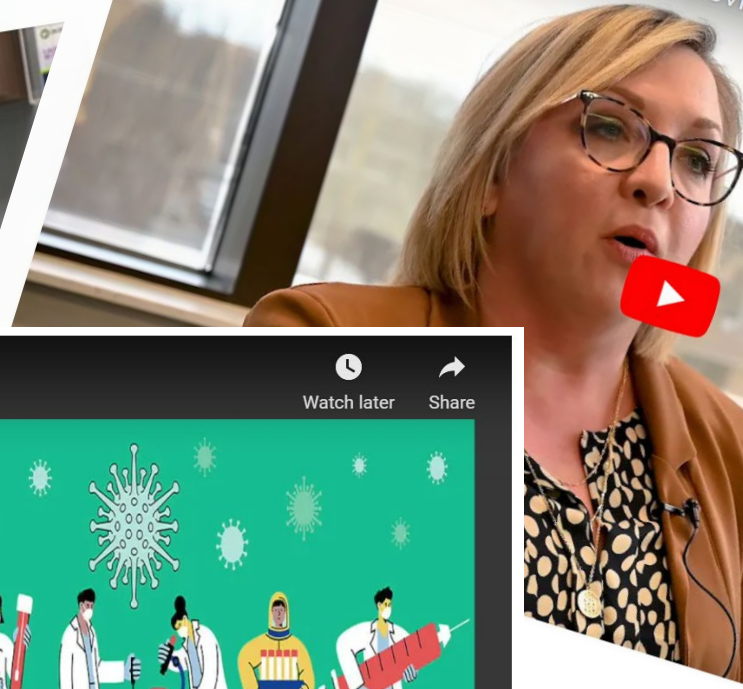
How the vaccine development timeline was condensed:

Previous research on vaccines and Coronaviruses

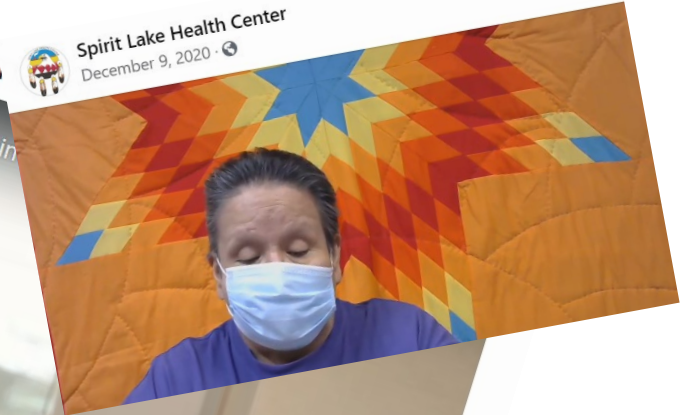


Watch on  YouTube

Pregnancy and Fertility Vaccine Misinformation  
Dr. Ana Tobiasz - On Pregnancy & Fertility COVID-19 Vaccination



 Spirit Lake Health Center  
December 9, 2020 · 🌐



<https://www.health.nd.gov/vaccine-video-resource-library>  
<https://www.facebook.com/FargoCassPublicHealth>  
<https://www.kfyrvtv.com/2020/12/17/spirit-lake-nation-explains-flexible-vaccine-rollout-plan/>  
<https://www.facebook.com/lakesregionalhealthcare/>  
<https://www.facebook.com/WhiteEarthNation/>  
<https://www.facebook.com/spiritlakehealthcenter>

**Behind the Scenes**

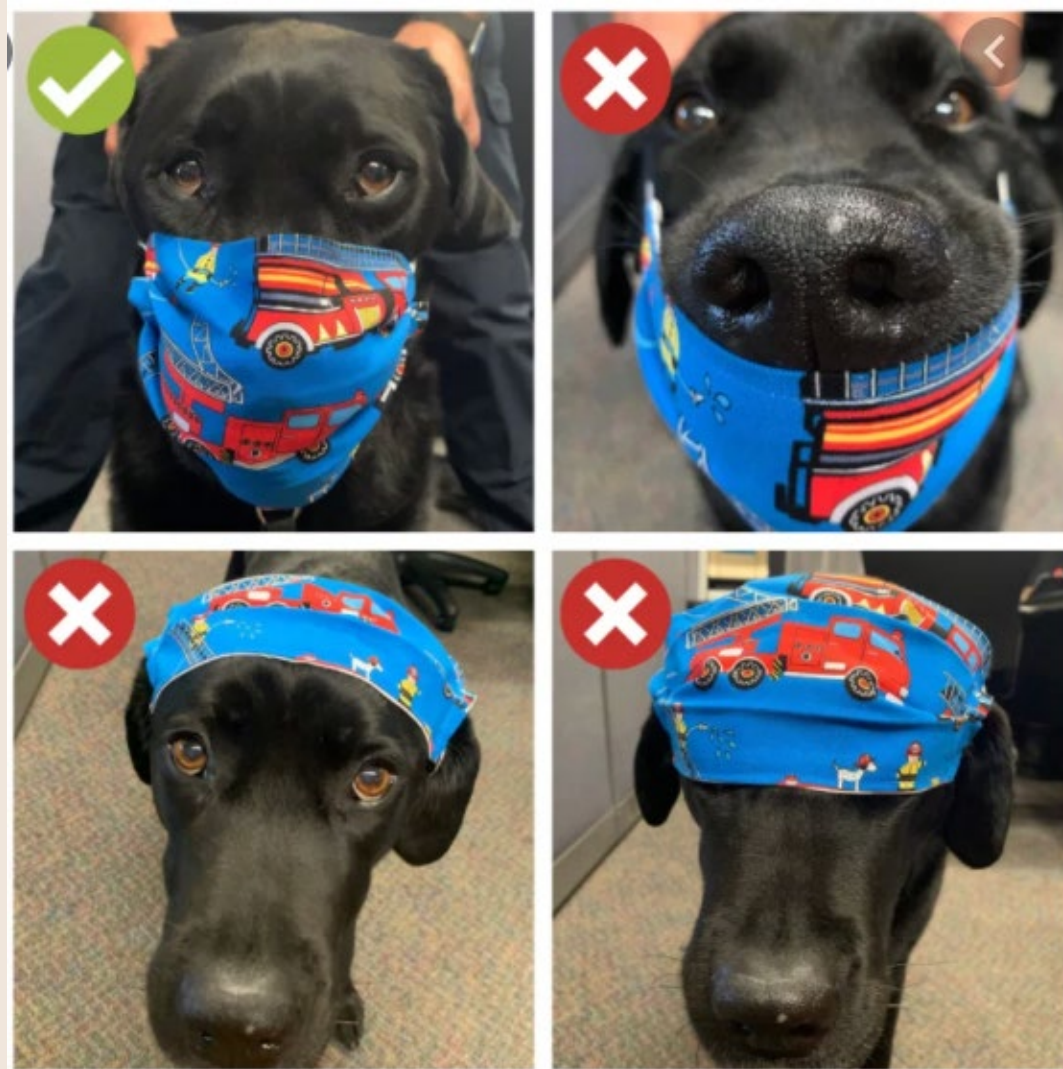
**Homebound**

**Care Kits**



**Family and Community Members**

**CARE COORDINATORS**



## Creative Strategies

[https://www.yourcentralvalley.com/news/local-news/  
how-to-wear-a-face-mask-by-tessa-the-fresno-fire-dog/](https://www.yourcentralvalley.com/news/local-news/how-to-wear-a-face-mask-by-tessa-the-fresno-fire-dog/)

Congratulations!

ANY BRAND Qualifying  
ANY STORE accepting  
MANUFACTURER COUPONS

at Check-Out.  
Manufacturer Coupon.  
INFO on Back Side.

to Redeem a Certificate by  
page "Mail" to 888-222-9054

have QUESTIONS?  
line: 888-484-1658

**Grocery  
Gift Certificate**

**Thank You!**  
CERTIFICATE OF GRATITUDE

MANUFACTURER

Offer Expires: December 31, 2021

This Certificate May Be Redeemed

Up to a Maximum Value of \$10.00

\*Valid only for food prescription

YOUR FIRST ROUND'S ON US  
IF YOU'VE BEEN VACCINATED.



Florida Health

Applicable taxes to be paid by recipient.

Retailer: Processing requirements for this coupon are on the back.

MANUFACTURER COUPON

Offer Expires: December 31, 2021

This Certificate May Be Redeemed

ANY GROCERY ITEMS  
Up to a Maximum Value of \$10.00

\*Valid only for food prescription

Congratulations!

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line: 888-484-1658

**Grocery  
Gift Certificate**

**Thank You!**  
CERTIFICATE OF GRATITUDE

MANUFACTURER

**FREE  
LAMINATION**

of your COVID-19 vaccination  
record card.

In store only.  
Coupon code: 81450  
Valid through 4/3/21.

HEALTHY  
& SAFE

COVID-19 Vaccination Record Card

First Name: [blank]  
Last Name: [blank]  
Date of Birth: [blank]  
Vaccine: [blank]  
Date: [blank]  
Healthcare Professional or Clinic Site: [blank]



COVID-19 Vaccination Record Card

Please keep this record card, which includes medical information about the vaccine you have received.  
Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.

Vaccine	Product Name/Manufacturer Lot Number	Date	Healthcare Professional or Clinic Site
1 <sup>st</sup> Dose COVID-19		mm dd yy	
2 <sup>nd</sup> Dose COVID-19		mm dd yy	
Other		mm dd yy	
Other		mm dd yy	

Staples  
Connect

<https://www.clickorlando.com/news/local/2021/05/20/seminole-county-looking-to-incentivize-vaccinations-with-coupons-beer/>

<https://www.usatoday.com/story/money/shopping/2021/04/13/covid-vaccine-incentive-free-krispy-kreme-donut-sam-adams-beer/7146901002/>

<https://www.cbsnews.com/news/covid-vaccine-freebies-donuts-cannabis-laminate-cards/>

# Vaccine Distribution Partnerships

## The Space



Event Centers  
Grocery and Retail Stores  
Health Centers  
Churches



<https://www.npr.org/2021/02/19/969046248/why-native-americans-are-getting-the-covid-19-vaccines-faster>

<https://www.facebook.com/spiritlakehealthcenter>

[www.googlemaps.com](https://www.googlemaps.com)

# Vaccine Distribution Partnerships

## The Transportation

### MATBUS Offering Free Rides for COVID-19 Vaccine Appointments

03/31/2021

MATBUS fare collection resumes April 1, 2021, but free rides are still available for those traveling to and from COVID-19 vaccine appointments. Getting riders to vaccine appointments is an important part of working toward a safer community for all.

Riders are welcome to take **one free round trip for each of the two vaccine appointments**. When boarding, simply tell the driver you are traveling to or from your official vaccine site. These free rides are also available for MAT Paratransit riders.

If you still need to schedule your appointment, or are looking for more information on the vaccine, visit the websites for [Fargo Cass Public Health](#) or [Clay County Public Health](#).

Transportation  
Services



Valley  
Senior Services

helping seniors maintain independence since 1971



[Matbus.com](#),  
[Famhealthcare.org](#)  
[Valleyseniorservices.org](#)  
[Health.state.mn.us](#)

# Communication



**The Mountain of Trial and Error**



# Managing Burnout and Motivating Self-Advocacy

[https://en.wikipedia.org/wiki/Triboelectric\\_effect](https://en.wikipedia.org/wiki/Triboelectric_effect)

# 90 percent of decisions ---

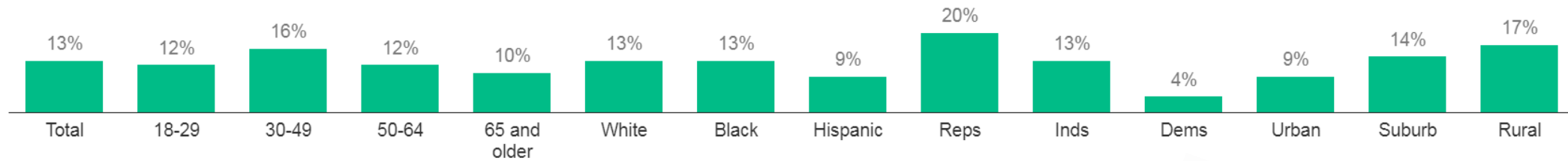
<https://start.askwonder.com/insights/want-add-previous-request-made-few-years-ago-want-studies-support-idea-decisions-c22yygpap#:~:text=Ninety%20percent%20of%20human%20decisions,are%20made%20based%20on%20facts>



<https://brightside.me/wonder-animals/17-photos-proving-animals-can-do-the-impossible-796091/>

Click on the buttons below to see the share of each demographic group by vaccination intentions:

Already got/ASAP Wait and see Only if required **Definitely not**



NOTE: See topline for full question wording  
SOURCE: KFF COVID-19 Vaccine Monitor • [Download PNG](#)

[KFF COVID-19 Vaccine Monitor](#)

# Vaccine Hesitancy

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/t>

[www.facebook.com/fargoc](https://www.facebook.com/fargoc)

[https://www.kff.org/coronavirus-covid-19/dashboard/kff-covid-19-vaccine-monitor-dashboard/?gclid=EAlaIQobChMIysuWv6XZ8AIVCGpvBB2AvQZwEAAYASAAEgJ6nvD\\_BwE](https://www.kff.org/coronavirus-covid-19/dashboard/kff-covid-19-vaccine-monitor-dashboard/?gclid=EAlaIQobChMIysuWv6XZ8AIVCGpvBB2AvQZwEAAYASAAEgJ6nvD_BwE)

*Empathy is the door that opens your voice to the information that you want to communicate. So if people can perceive that you actually care about them in a genuine, human way, I think they're much more willing to listen to anything else that you have to say. If you don't do that, you have really lost your audience because people won't listen to you.*

— Julie Gerberding,  
M.D., Director, CDC  
SARS, 2003

[es.html](#)

[chealth](#)



## Motivate Self Advocacy

<https://www.wsj.com/articles/for-grocers-eggs-are-getting-more-expensive-amid-coronavirus-11586172611>

# Value – just because you exist



# **NICOA contact information**

**Sarah Piersol, ND Program Manager**

**4265 45<sup>th</sup> Street S Suite 111-39**

**Fargo ND 58104**

**[spiersol@nicoa.org](mailto:spiersol@nicoa.org)**

**701-314-5100**

**NICOA Headquarters –**

**Sue Chapman, SCSEP Director**

**8500 Menaul Blvd. NE, Ste B470**

**Albuquerque, NM 87112**

**505-292-2001**



**National Indian Council on Aging, Inc.**

# The importance of getting vaccinated, and addressing the challenges of getting the COVID-19 vaccine

Farewell to COVID, Building and Rebuilding

Diverse Elders Coalition

Henry Pacheco, M.D.

NHCOA

January 25, 2021

# Facts related COVID -19 pandemic

- The pandemic is the deadliest US public health crisis in more than a century.
- It started in Wuhan China, but exact source not yet known
- Caused by virus of the Corona family of viruses
- Other Corona family viruses have caused significant, but contained infections in the past (MERS, SARS, etc.)
- Scientist have been studying the Corona family of viruses for years
- Modern biotechnology methods of vaccine production have been developed in the past 10 or more years

# The impact of the COVID-19 pandemic in the nation

- 32 Million Cases
- 585,000 deaths
- 60% of adults have received at least one vaccination
- 62% non-hispanic whites have received at least one vaccination
- 13% of Latino adults have received at least one vaccination
- 12% of Latinos are fully vaccinated

# The role of vaccines in public health

- Vaccines are safe, and effective and have been used for decades
- Protect us against serious and deadly diseases
- Prompt the immune system to produce defensive antibodies against a specific germs preventing infection and disease
- Vaccines contain killed, weakened or harmless pieces of these specific germs, they can not cause the disease
- Millions of children and adults are routinely vaccinated annually.

# Deadly diseases prevented by vaccines

- Cervical cancer (HPV)
- Cholera
- COVID-19
- Diphtheria
- Hepatitis B
- Influenza
- Japanese encephalitis
- Measles
- Meningitis
- Mumps
- Pertussis (Whooping Cough)
- Pneumonia
- Polio (eradicated in Western world)
- Rabies
- Rotavirus
- Rubella
- Tetanus
- Typhoid
- Small Pox (eradicated)
- Varicella (chicken pox)
- Yellow fever

# Latino Vaccine Hesitancy or Lack of Access?

Issues that have to be addressed/ resolved:

- Fears and doubts about the vaccines a “wait and see attitude”
- Don’t know where and how to get vaccinated
- The young feel healthy and strong
- Unaware that the vaccines are free
- Lack transportation to the vaccine sites
- Vaccine sites open 8-5 pm, not accessible for working Latinos
- Concern about ID and recording of names, a routine vaccine protocol
- Lack a family physician or regular source of health care
- Constant exposure to vaccine conspiracy theories, myths and alarmist reports of side effects via social media, TV, radio, in-print

# Overcoming vaccine hesitancy

- Neutralize misinformation with evidence-based facts promoted by credentialed, recognized expert leaders
- All statements are not equal - we need to separate the wheat from the chaff
- Use the full range of methods and media to promote vaccines
- Tune out self-promoting celebrity “experts”, that lack credentials and promote beliefs, opinions and cures without valid evidence
- Rely on credible sources: the CDC, NIH, university-based health centers, local or state health departments, the family physician, Community Health Centers (FQHC)
- Dismantle the barriers of structural racism
- Promote equity and equality in vaccine programs

# Latin American community response

- Mobilization of Latino leadership at national, regional, local levels
- Latino influencers, celebrities, science/medical experts have been promoting the safety, efficacy and benefits of the vaccine for all
- Promotion of vaccines in churches, community centers and other venues
- Provided vaccines or partnered with others to make them available
- Produced/disseminated pamphlets, fact sheets , posters, videos
- Sought to building acceptance, confidence and trust in the vaccines
- Promote individual responsibility and self-reliance among Latinos, as well as care and concern for the welfare of others
- Empower the acceptors and limit the damage of the refusers\*

\* Source: Covid -19 Vaccination Uptake Behavioral Science Task force Report Feb 23, 2021

# Where and how can a person get vaccinated?

- Google:  
*“Donde puedo encontrar la vacuna contra el COVID en ciudad, estado”*
- In your computer browser type *“Vacunas.gov”* (Español) or *Vaccines.gov*
- Every Latino/Latino- serving agency should place in the 1<sup>st</sup> page of their web site the CDC widget *“Buscador de vacunas”* (vaccine Finder)
- Ask a local pharmacy CVS, Walgreens, Supermarket pharmacies and many others
- Identify obstacles, break them into smaller pieces and surmount each one of them, learn from the experience and share it with others
- Health departments, the CDC, Latino agencies, and other have phone numbers to call for bilingual information

Call **1-800-232-0233**, the National COVID-19 Vaccination Assistance Hotline, multilingual

# Final facts about COVID

- COVID is deadly, specially among older adults and those with co-existing conditions, such as diabetes, hypertension, obesity, asthma
- COVID affects all ages
- Handwashing, masks and physical distancing are effective in preventing the spread of the virus and preventing the disease
- Those with mild or no symptoms can infect others
- COVID often causes persistent and serious complications among those that survived the disease
- To achieve herd immunity about 70% of the population needs to be immune either due to vaccination or infection.
- COVID vaccines available in the US are safe and very effective

*Thank You!*

---

*Thank You!*



# Accessing the COVID-19 Vaccine with Limited Transportation

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Gelila Selassie, Staff Attorney

May 25, 2021

# JUSTICE IN AGING

FIGHTING SENIOR POVERTY THROUGH LAW

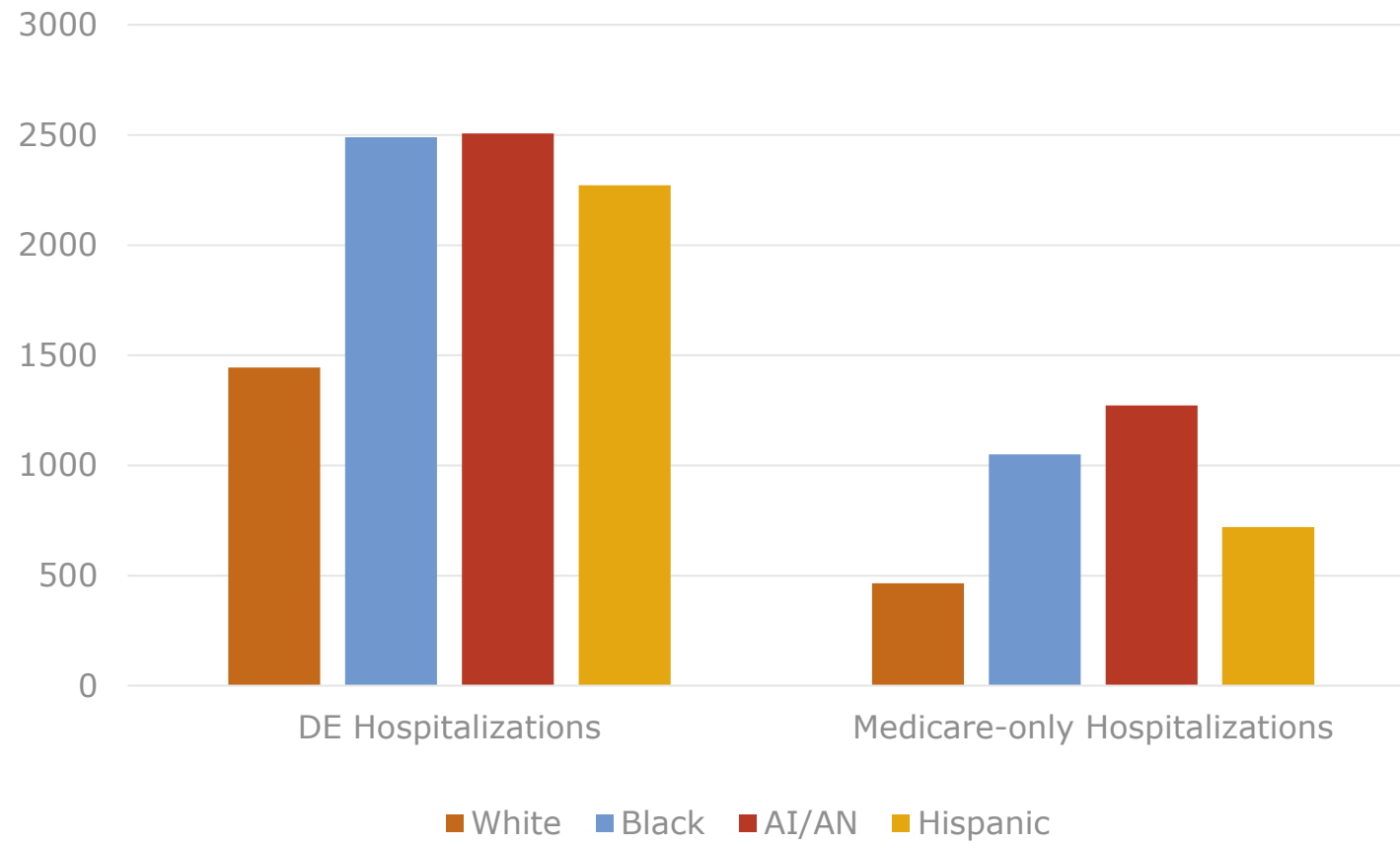
Justice in Aging is a national organization that uses the power of law to fight senior poverty by securing access to affordable health care, economic security, and the courts for older adults with limited resources.

Since 1972 we've focused our efforts primarily on fighting for people who have been marginalized and excluded from justice, such as women, people of color, LGBTQ individuals, and people with limited English proficiency.

# To achieve Justice in Aging, we must:

- Acknowledge systemic racism and discrimination
- Address the enduring negative effects of racism and differential treatment
- Promote access and equity in economic security, health care, and the courts for our nation's low-income older adults
- Recruit, support, and retain a diverse staff and board, including race, ethnicity, gender, gender identity and presentation, sexual orientation, disability, age, economic class

# Staggering COVID-19 Disparities by Race, Ethnicity, and Insurance



# Dual Eligible Enrollees Face Additional Hurdles

- Systemic racism and structural inequities not only lead to disproportionate health outcomes for dual eligible POC, but also prevents access to the vaccine
  - Equitably allocating vaccines in early stages
  - Accessibility
    - Scheduling appointments
    - Accommodations at the vaccine site
    - Transportation to the appointments

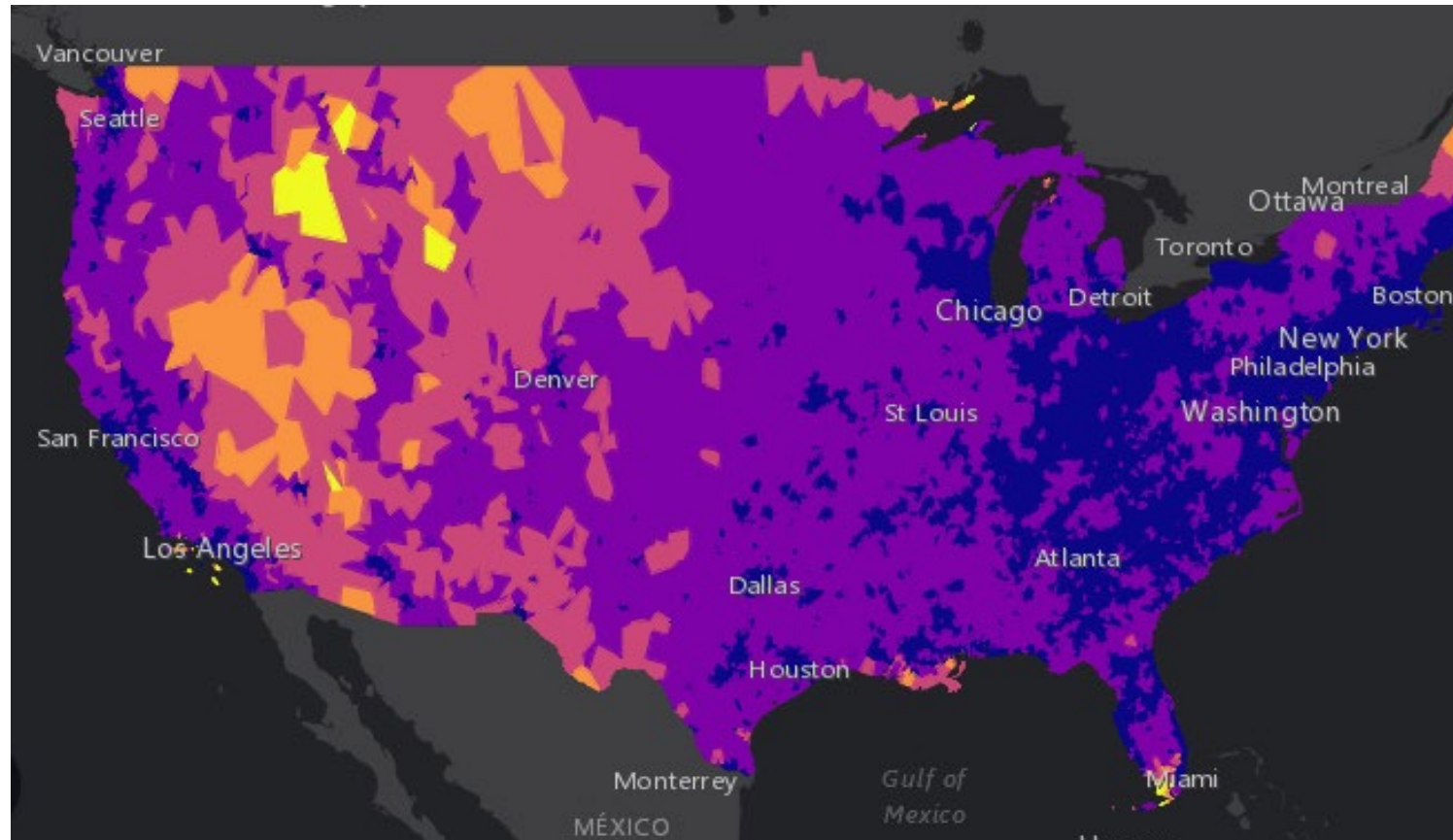
# Transportation Impacts Health Equity

- Millions of people miss or delay medical appointments due to a lack of transportation
  - Medicaid regulation covers non-emergency medical transportation
- Nearly 40% of women over the age of 75 do not drive
- Higher number of POC on Medicaid reported unmet medical care due to a lack of transportation

# Avoiding the Mistakes from Centralized Testing Sites

- COVID tests were usually given in centralized, drive-thru sites – assumes everyone has access to a personal vehicle
- D.C. opened five public testing sites, two of which were drive-thru
  - In D.C., 30% of white households lacked access to a vehicle, compared to 40.7% of Black households, and 43.8% of Hispanic households

# Mean Travel Times to Testing Sites



# Transportation MUST be Accommodating and Reliable

- Older adults and people with disabilities must be transported timely and with relative ease
- Ensure transportation is accessible
  - Ramps/lifts
  - Proper fasteners for chairs, equipment
  - Announcements and messages relayed for people with limited vision or hard of hearing
  - Allow space for support accompanying the traveler

# Best Practices to Provide Safe Accessible Transportation for COVID Vaccines

- Home-based vaccines
- Mobile vaccine clinics
- Collaboration with community based organizations
- Recognize the difference between vaccine *access* from hesitancy



# Questions?

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# Questions

What other resources regarding vaccine access would be helpful?

- a. Information regarding the safety of the vaccine
- b. Vaccine eligibility
- c. Reliable sources for vaccine information
- d. Other (type in chat)



JUSTICE IN AGING  
FIGHTING SENIOR POVERTY THROUGH LAW

NHCOA  
NATIONAL HISPANIC COUNCIL ON AGING

NICOA  
National Indian Council on Aging, Inc.

# CLOSING REMARKS

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